



# zenova™

VIRTUALIZED HEALTHCARE



## PIONEERING THE FUTURE OF VIRTUAL HEALTHCARE

Zenova has developed a suite of technology-enabled, remote healthcare services to deliver premier care, to more patients, in less time. We understand the challenges of serving vulnerable populations and have designed our clinical programs to address the strategic needs of correctional facilities. Our services, built around telehealth and digital health tools, form a remote care model improving quality and efficiency nationwide through a reimagined approach to correctional healthcare.



[zenovacare.com](http://zenovacare.com)



PROVEN  
SUCCESS

< 3 min

average response time of  
emergency providers

> 60%

patients with acute issues  
treated onsite

100+

emergency care consults  
completed daily

20%+

improvement in compliance with  
best practices national standard

## VIRTUAL SERVICES

### Emergency Care

24/7 immediate access to emergency expertise  
Decrease unnecessary ER trips

### Primary Care

Timely access to experienced providers delivering efficient, quality care

### Behavioral Health

Licensed behavioral health professionals for therapy & psychiatric care

### Medicated Assisted Treatment

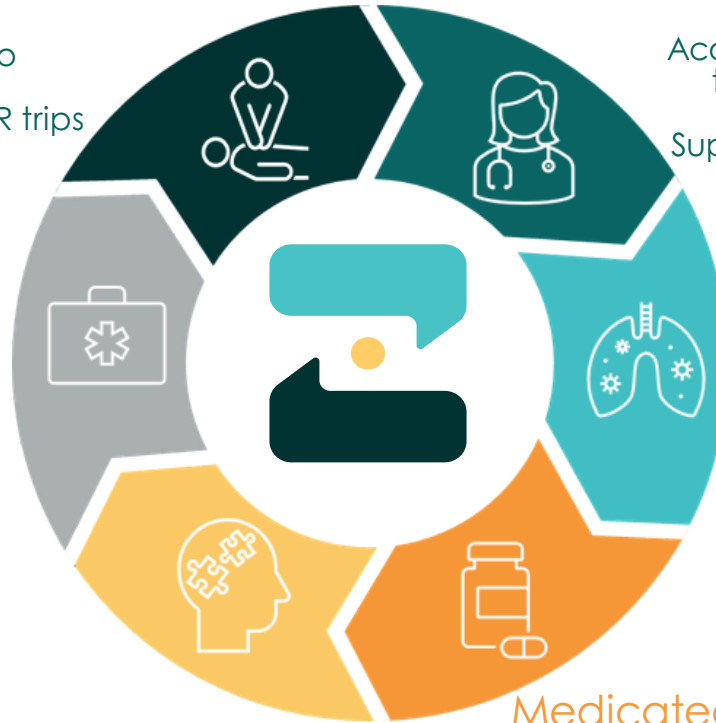
Medicated Assisted Treatment (MAT) for substance use disorders

### Nursing

Access to experienced nurses to ensure compliance with national standards  
Support clinical operations to improve outcomes

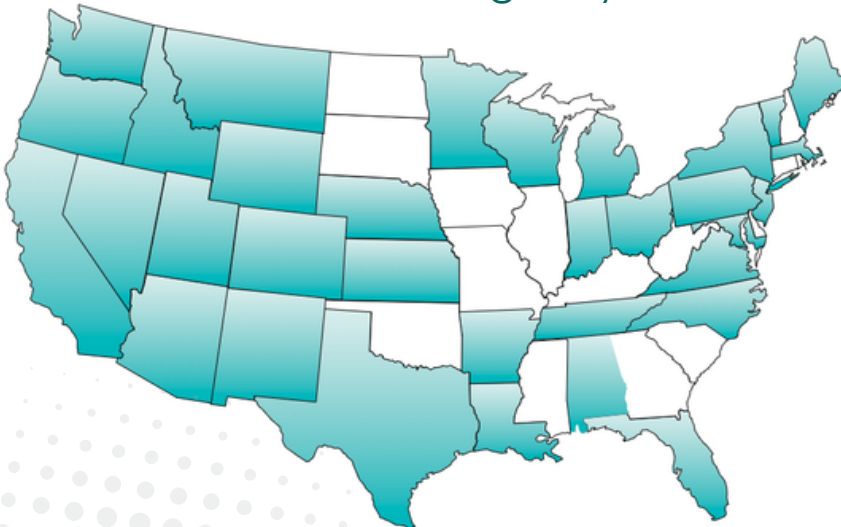
### Specialty Services

Access to specialists including cardiologists, orthopedics & endocrinologist



## Empowering Health Partnerships Transforming Communities

### Access to Zenova's 24/7 Virtual Emergency Care



### ZENOVA PATIENT PORTAL OUTCOMES

**3K+**  
successful virtual care encounters

**90%+**  
patient satisfaction with the technology & process

**90%+**  
decrease in medical grievances related to "patients requesting to be seen"